

PARTNERING AGREEMENT

January 21, 2000

The Mississippi Valley Division of the U.S. Army Corps of Engineers and the Mississippi Valley Flood Control Branch of the Associated General Contractors of America mutually recognize the importance of providing efficient, best quality and responsive construction services to support the Valley and the Nation. In that we agree on the need for a team-building process that creates mutual trust and respect, we resolve that:

- We are committed to the Partnering concept and will encourage Partnering activities at all levels within our organizations to ensure project success.
- All our leaders will do whatever is necessary to ensure that Partnering principles become firmly embedded in the entire contract process.
- We will develop trust by building relationships through open and honest communications that facilitate contract compliance and contractor efficiency.
- We will provide the training, mentoring and coaching of personnel at every level to foster participation in the Partnering process to ensure Partnering remains effective.
- We will communicate with all involved in a way that clearly articulates all goals, concerns and issues to ensure complete understanding and resolution of issues at the lowest possible level.
- We will strive to identify and resolve issues in a timely manner at the lowest level to achieve mutual goals and delight the customer.
- We will recognize Partnering successes and offer assistance to facilitate the process.

In fulfilling the terms of this agreement we will use the core values of trust, responsibility and understanding to foster development of a safe work environment; clear, mutual goals; open communication; expedient problem solving; strong, effective relationships; and teamwork.

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